

CASE STUDY

CLIENT:	Reliance Transport Limited
INDUSTRY:	Logistics
LOCATION:	New Zealand
PRODUCT SUITE:	EXO Employer Services

Overview

Reliance Transport is a family-owned and operated transport company, focusing on container haulage within the Auckland, Whangarei and Bay of Plenty regions.

Founded in the late 1950s, the company specialises in wharf cartage, and has grown to encompass a fleet of 35 trucks, catering to more than 100 clients.

The business prides itself on operating at the forefront of the New Zealand transport industry, utilising the latest tools and technology to ensure operations run smoothly and efficiently.

Reliance Transport features an on-site maintenance team, enabling equipment to be available 24 hours a day, seven days a week.

Finding the right solution

Administration manager, Kerri Martin, says Reliance Transport has used MYOB EXO Employer Services modules – including MYOB EXO Payroll – for four years.

“We upgrade every time a suitable product is released,” she says.

To ensure staff can get the full benefits from the upgraded software, Reliance Transport has made use of MYOB’s training facilities, participating in both in-house and course-related tutoring, says Mrs Martin.

“The on-site training was very good as it used our own data,” she says.

Payroll

With 90 employees – on a range of contracts – over three depots, Mrs Martin says the company’s use of MYOB EXO Payroll has had many benefits.

At present, Reliance Transport utilises several reports – including analysis and deductions – which has made it much easier to access and calculate accurate leave balances, hours worked, and bonuses.

Initially, this information was calculated manually using the time cards used by each employee.

Mrs Martin says this meant administration staff would have to go back through each individual card to obtain similar information.

“There has been a huge improvement in time saving since we implemented the software,” she says.

Managing employee information

The company links its MYOB EXO Payroll software with EXO Time and Attendance, EXO Health and Safety and EXO Employee Information.

The ability to link these programs has made it easier when exporting reports into Excel, and has also translated into considerable savings in time, says Mrs Martin.

“The associated paper trail has been very helpful, as it allows all data to be carefully monitored,” she says.

“We have also found the employee information module provides more ease when tracking information, such as employee start dates, reviews and staff birthdays.”

Planning ahead

Mrs Martin says management at the firm are fans of the software, as they can easily look at – and track – employee information, and health and safety data.

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One manager even uses the software to plan out rosters up to three months in advance, she says.

“The software allows him to pre-book staff leave and ensure shift times are correct.”

A helping hand

To ensure the effective use of its systems, Reliance Transport recently employed the services of an MYOB consultant to carry out a payroll system Warrant Of Fitness (WOF).

Mrs Martin says the check up has proved beneficial.

“There were initially a lot of people in and out of the system,” she says.

“It was good to get someone in – who knows what they’re doing – to go through everything, sort it out, and suggest where improvements could be made.”

“I highly recommend the WOF process.”

Client details

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